

## Prices 2018

	1 Person	2 Persons	3 Persons	4 Persons	6 Persons
<b>Apartment 1 *</b>	-	70-80 €	90-105 €	100-130 €	130-160 €
<b>Apartment 2 *</b>	45-55 €	58-70 €	80-95 €	90-110 €	120-150 €
<b>Double room 1 *</b>	40-50 €	55-65 €	-	-	-
<b>Double room 2</b> (Breakfast included)	40-60 €	66-76 €	100-110 €	130-150 €	-
<b>Double room 3 *</b>	40-50 €	55-65 €	85-95 €	-	-
<b>Double room 4</b> (Breakfast included)	40-60 €	66-76 €	100-110 €	-	-
<b>Double room 5</b> (Breakfast included)	40-60 €	66-76 €	100-110 €	130-150 €	-
<b>Double room 6</b> (Breakfast included)	40-60 €	66-76 €	100-110 €	130-150 €	-
<b>Single room</b> (Breakfast included)	38-45 €	-	-	-	-

\* On request we serve a **rich breakfast (10 € per person)** .

### Extras

- Children up to 2 years free of charge
- Children aged between 2 and 12 years pay 18-28 Euro in the parents room.  
From 12 years the normal price applies.
- Check in starting from **2 pm**, (on arrival after **5 pm** we ask for **telephone notification**)
- Check out up to **10 am**, (after that you can still enjoy using our lounge or on the terrace)
- **For a stay up until 4 days = Additional 5 € per person per day**
- Disabled room or apartment on request
- **An occupancy in a double room = extra charge 10 € to 20 €**
- **New: Payment by EC- and credit card possible** (Maestro, Mastercard, Visa, CartaSi, Bankcard)

### Tourist tax

From January 2018 we charge a tourist tax from 14 years 0,95 € per day per person.

### Final cleaning

In our prices for the two apartments and rooms with kitchen and the final cleaning costs of 35 € to 60 € are not included.

## **Cancellation policy**

Although the consumer protection law does not provide for the right of withdrawal, we grant you the following cancellation conditions.

### **1. Cancellation terms according to Art. 1382 ZGB (Civil Law)**

1. The guest or the ordering party can withdraw from the accommodation agreement by written declaration up to 40 days before the agreed arrival date without incurring a cancellation fee.  
(the abovementioned term is deemed to enable the hotel to avoid damages by renting the vacant rooms to other guests. So the hotel can abstain from charging cancellation fees)
2. If the guest or the ordering party cancels the reservation less than 40 days prior to the arrival date, the following cancellation fees will be charged:  
(the indicated percentages are applicable, unless otherwise agreed)
  1. Cancellation at least 15 days prior to the arrival date:  
40% of the overall agreed price
  2. Cancellation at least 8 days prior to the arrival date:  
60% of the overall agreed price
  3. Cancellation less than 8 days prior to the arrival date:  
70% of the overall agreed price
3. The cancellation has to be made by written notice. The amount of the cancellation fee depends upon the date in which the hotel receives the cancellation letter.
4. In the event of no show and in the absence of a cancellation the guest or the ordering party will be charged 70% of the agreed overall price.
5. The agreed price shall include the costs for accommodation, meals and further services.
6. If the rooms remain partially vacant or if the booking is partially cancelled, the guest or the ordering party will incur a penalty calculated as percentage of the part of the agreed price for the vacant or cancelled rooms.

### **2. Provision in the event of early departure**

1. In the event of early departure the guest or the ordering party is charged the price for the stay and additionally 70% of the price for the booked but unused services.

### **3. Group travel**

1. Several persons who travel together shall be deemed to form a travel group, provided that they are considered by the hotel and by the ordering party as a whole.
2. Generally, any travel party of at least 6 persons shall be considered a group.
3. The ordering party is expected to inform the hotel at least 40 days prior to the arrival date in writing of the number of persons.
4. If the booking for the group is cancelled entirely or partly less than 40 days prior to the arrival date, the provisions of item 1.2 shall be applicable.

This notice is given in accordance with part III, chapter III, paragraph I of the consumer protection law (amending regulation 206/2005).

Sourced from: HGV South Tyrol (Hotel and Restaurant Association) - Merano Section -  
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